

Privacy Policy Aktiebolaget Systemstöd Sverige

Systemstöd respects your privacy and the right to have control over your personal data. We will be open with what information we collect and why, and we will protect it as securely as possible.

Collection of information

We collect information from you or may register your personal data in connection with:

- When you enter your name, address details, e-mail address or telephone number on one of our websites.
- If you contact us via e-mail, via telephone, our websites and social media.
- If you sign up for one of the Systemstöd newsletters.

In addition, we automatically receive and store information from your computer and browser, including your IP address, software and hardware information, and the requested page.

Collection with consent

By filling out a consent form on one of our websites (e.g. subscribe to newsletters, receive offers etc.) you agree that your personal information (e.g. your name, telephone number and e-mail address) may be used in marketing purpose for the service being exposed adjacent to where you are asked to fill in your personal information.

When you visit our website you also agree that we may add cookies. Such cookies track you and your browsing behavior in order to offer you marketing based on your behavior.

Use of information

The information we collect from you can be used to:

- Personalize your experience and meet your personal needs
- Provide customized ads
- Improve our website
- Improve our customer service to best meet your need for help
- To contact you via e-mail or mail about offers, promotions or services that we think may be of interest to you, please note that at any time you can refuse this marketing
- Administer a contest, offer or survey

Disclosure to third parties

We are the only ones who own the information that is collected on the Systemstöd website. Your personally identifiable information will not be sold, exchanged, transferred or shared with any other company, for any purpose, without your consent.

We do not sell, trade, or otherwise transmit personally identifiable information to third parties. This does not include trusted third parties who help us operate our website or our business, with the requirement that these parties agree to keep the information confidential.

We believe it is necessary to share information for the purpose of investigating, preventing or taking action against illegal activities, suspected fraud, situations that pose a potential risk to a person's physical safety, violation of our Terms of Use, or other occasions when required by law.

Protection

We take a variety of security measures to protect your personal information. We use advanced encryption methods to protect sensitive data transmitted over the Internet. Only employees who are to perform specific job (e.g. invoicing or customer service) will have access to personally identifiable information. The computers / servers used to store personally identifiable information are stored in a secure environment.

Do we use cookies?

Yes. Our cookies improve access to our website and identify repeat visitors. In addition, our cookies enhance the user experience by tracking and customizing the user's interests. Our use of cookies is in no way linked to personally identifiable information on our website.

Cancel subscription

We use the e-mail address you provide us with to send information and updates related to your order, individual newsletters, related product information etc. If you no longer wish to receive such messages, you will find information on how to unsubscribe at the end of each e-mail message.

Links to other websites

In the event that our site contains links to third party portals, websites or materials published by third parties, these links are for informational purposes only. Therefore, since Systemstöd has no control over the content of these sites or its material, we are not responsible for its content. Also, Systemstöd is not responsible for any damage or loss that could occur when using these links.

Consent

By using any of our websites, you agree to our privacy policy.

Please note that you can withdraw your consent at any time by contacting us.

You may refrain from receiving marketing communications from us at any time by contacting us or by unsubscribe from further communication in the e-mail that we send you.

The processing takes place in accordance with current legislation and means that personal data is not retained for longer than is necessary for the purposes of the processing.

The company will store your personal data as long as you are a customer with us. For marketing purposes, information older than 4 years is not used. This means, in practical terms, that data is thinned out when it is no longer relevant or necessary for analysis or direct marketing for the purposes for which it was collected.

Some information can be retained longer when required due to other legal requirements, such as the Accounting Act. In all handling of personal data, high security and confidentiality is always observed.

How to contact Aktiebolaget Systemstöd Sverige

For further information on personal data management or if you have any questions, please contact us at:

Aktiebolaget Systemstöd Sverige (Org. No. 556122-0798)

Torshamnsgatan 28A, 164 40 Kista, Sweden

Phone: +46 8 586 142 00

E-mail: info@systemstod.se